



000et2

Attorney Docket No.5437-055 Client Ref: P3748 2766

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Group Art Unit No.: NYA

CHARLES MERRIAM

Examiner: UNASSIGNED

Serial No.: 09/501,332

Filed: February 9, 2000

For: METHOD AND SYSTEM FOR MANAGING

INFORMATION RETENTION

Assistant Commissioner for Patents Washington, D.C. 20231

RECEIVED

MAY 10 2000

TECH CENTER 2700

CHANGE OF CORRESPONDENCE ADDRESS

Pursuant to 37 CFR 1.363, Applicant's counsel of record in this case hereby notifies and requests that the Patent and Trademark Office change Applicant's counsel's address to:

HICKMAN PALERMO TRUONG & BECKER, LLP 1600 Willow Street San Jose, California 95125-5106

Respectfully submitted,

HICKMAN PALERMO TRUONG & BECKER, LLP

Dated: 4/7, 20

Bobby K. Truong Registration No. 37,499

1600 Willow Street

San Jose, California 95125-5106

Telephone: (408) 414-1080 Facsimile: (408) 414-1076

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231 on April 2/, 2000.

Annette Jacobs

Name

Signature

April 2/,2000

Date Signed